

# EXOSTAR<sup>®</sup>

## Electronic Prescribing for Controlled Substances (EPCS)

### Two-Factor Authentication and Identity Proofing

*We have been able to quickly augment our Intelligent Medical Software to include an EPCS capability that is secure and DEA compliant and lets providers focus on the patient, not the administrative process.*

Meditab

Our solution is SAFE-BioPharma certified and seamlessly supports your existing e-prescribing platform.

Our cloud-based, DEA-compliant solution enables Electronic Health Record (EHR) vendors to support Electronic Prescribing for Controlled Substances (EPCS) within their existing e-prescribing platform. The offering combines our identity proofing solutions with two-factor authentication to significantly reduce the risks of identity theft and drug diversion.

The Drug Enforcement Administration's (DEA) Interim Final Rule permits practitioners to e-prescribe controlled substances provided they complete the following:

- A stringent one-time identity proofing process by a Credential Service Provider (CSP)
- Multi-factor (two or more) user authentication each time they are ready to prescribe

### A Comprehensive Solution

Exostar's solution not only meets all of the key requirements for DEA and Federal/State Government compliance, but also supports business processes to *quickly and painlessly* enable EPCS.

Exostar's solution includes:

- **Identity Proofing** – As a fully-certified CSP, Exostar makes it quick, easy, and cost-effective for your prescribers to receive EPCS credentials
- **Two-Factor Authentication** – Exostar offers both a hard token and a soft token that provide one-time password (OTP) tokens or one-touch authentications
- **OTP Life Cycle Management** – Exostar handles all OTP token purchasing, shipping, and replacement, minimizing your ongoing workload
- **Support** – Exostar provides an in-house full-service call center to address inquiries from you and your customers



*We wanted to deploy an EPCS capability that preserved a consistent end-user experience for our customers and met current and anticipated DEA requirements. Exostar's proven track record gave us confidence we would meet our objectives and obtain a competitive advantage.*

eClinicalWorks



## Security and Compliance

With flexibility in mind, Exostar created the solution to seamlessly integrate with your existing e-prescribing IT infrastructure. In doing so, Health IT vendors are able to meet EPCS requirements without overhauling their existing product architecture or impacting their user experience. Exostar uses industry-standard application programming interfaces (APIs) for easy incorporation, speeding the process.

Moreover, because Exostar is a SAFE-BioPharma certified CSP that issues NIST LOA-3 credentials as required by the DEA's Interim Final Rule on EPCS, you quickly and seamlessly get a secure, compliant EPCS solution – without significantly impacting your current platform or redirecting your valuable IT resources.

## Benefits

- Allows integration at appropriate points in your e-prescribing workflow to mitigate fragmented workflows
- Maintains an intuitive, consistent user experience for your prescribers
- Promotes agility and productivity by safeguarding sensitive information
- Reduces errors in transactions
- Combats prescription fraud and theft concerns
- Provides strong authentication and a high level of identity assurance for prescribers
- Improves patient satisfaction

## Token Benefits

- **Hard token** – Small and easy to carry. Providers may obtain spare OTP tokens to keep on-hand in case an active token is lost, stolen, or becomes defective.
- **Soft Token** – Generates time-based one-time-passwords (OTPs) and operates in an off-line mode. Works with Apple and Android devices.
- **One-Touch** – Provides a visual and audible alert to users' smart phones for authentication.

To avoid having to repeat the identity proofing process if tokens are no longer accessible, and to speed service reactivation, providers may associate a telephone number with their account for phone-based (SMS) one-time-password delivery to verify their identity.

## 4 Simple Steps to a Secure, Compliant EPCS Solution

### 1 – Sign up with Exostar

- Call or email us and we will work together to come up with the right plan for you.

### 2 – ProviderPass Implementation and Integration

- Collaborative implementation, training, and production readiness activities between our respective teams.

### 3 – Contact an EPCS Auditor

- The DEA requires that you contact an independent auditor and complete certification of your EPCS implementation.

### 4 – Enable EPCS

- Launch your updated application with ProviderPass enabled and broadcast availability to your prescribers.



Connect once. Collect once. Certify once.

**Contact Exostar Today**

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### About Exostar

Exostar's cloud-based solutions help companies in highly-regulated industries mitigate risk and solve identity and access challenges. Nearly 125,000 organizations leverage Exostar to help them collaborate securely, efficiently, and compliantly with their partners and suppliers. By offering connect-once, single sign-on access, Exostar strengthens security, reduces expenditures, and raises productivity so customers can better meet contractual, regulatory, and time-to-market objectives.